

## **Refunds/Exchanges**

### **Policies**

Posted by:

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#### Refunds and Exchanges Policy

Refunds and Exchanges are rarely done and usually only in cases where there was a misunderstanding or neglect on our part to convey product details fully prior to sale.

To request a refund or exchange please contact *Alicia Stella* by IM in-world or by [email](#).

All requests are judged on a case by case basis.